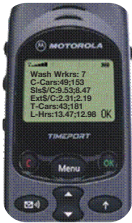


# DRB Systems, Inc.



**Manage your business remotely, control costs and increase your revenue by using Alerts & Bulletins to view key statistics and errors. Works with version 2.6 of your SiteWatch Cash Register System.**

- Alerts & Bulletins can be sent to cell phones, pagers, email inboxes, PC Terminals, and keypads. The message format conforms to the type of peripheral chosen
- Alerts & Bulletins can be sent by day and also time. For instance, pages can be sent only during certain hours of the day, by day of the week
- Email is plain text, no HTML
- Alphanumeric pagers only – old-style numeric pagers are not supported

NorthCoast Stats:	Wash		Lube		Express		Detail		All/paid	
	LastHr	AllDay	LastHr	AllDay	LastHr	AllDay	LastHr	AllDay	LastHr	AllDay
Counted Cars	27	72	5	11	3	8	1	2	34	86
Sales \$ / CCar	15.81	15.47	43.06	44.83	21.16	24.31	129.95	129.95	23.95	24.20
Extra \$ / CCar	5.27	4.86	17.07	18.84	21.16	24.31	0.00	10.00	8.56	8.97
Total Cars	29	79	5	11	3	8	1	2	36	93
Labor Hours	4.00	13.36	7.00	18.22	1.00	3.25	1.00	3.98	13.00	38.81
Cars / Labor Hr	7.25	5.91	0.71	0.60	3.00	2.46	1.00	0.50	2.77	2.40
Sls \$ / Labor Hr	106.72	83.37	30.76	27.07	63.48	59.84	129.95	70.33	62.64	53.63
Labor \$ / Car	0.97	1.38	9.80	11.59	2.33	2.84	12.00	23.88	2.67	3.44
Labor \$ / Sales \$	6.6%	8.4%	22.8%	25.9%	11.0%	11.7%	9.2%	17.1%	11.1%	13.0%
Current Workers	4		7		1		1		13	

## Alerts

*Alerts are designed to notify you of errors or potential problems. Samples include:*

### System warnings and errors

- Low disk space
- Programming code errors
- Instant card clearing goes into local mode (loses connection with Internet)
- Real time clock changes by more than five minutes

### Xpress Pay Terminal (XPT) problems and money matters

- XPT assist alerts. For example, someone presses the “help” button or a wash code is attempted three times
- XPT problem alerts such as “out of paper”
- XPT money alert such as “out of change”, “coin hopper full”, and “bill stacker full”

### Cash drop alert

- Works for Touch Screen Terminal, Keypad Terminal, or Portable Touchscreen Terminal
- Does not work for Xpress Pay Terminal
- Based on preset desired amount in drawer



### Tardy sales alert

- Alerts for transactions started, but not paid at cashier within a preset time period

### User alerts allow manually triggered messages

- Message text can be predefined (I’m being robbed!)
- Message text can be manually entered (Bob Kopko called for you)

## Bulletins

*Bulletins allow you to manage your labor and increase your revenue by sending key stats on sales and timeclock information.*

- Any live stats text form within SiteWatch can be sent
- Different bulletins can be sent to different peripherals
- Automatically conforms to the type of peripheral receiving the stats
- Can be sent by profit center or by group of profit centers
- Zero stat lines are suppressed
- Special tabbed format version for easy integration into existing computer programs
- Bulletins can be sent at these intervals: Always sent, sent when site is selling anything, and sent when site is washing cars